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The User Guides contain general information about services and features; you can find additional information online in our Help & Support library. Business VoiceEdge™ customers can visit the Business VoiceEdge™ service overview page for additional guides and tutorials. Comcast Business Digital Experience Guide.

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To contact Tech Support, call 800-472-4176 . Directory Listings A simple directory listing in both the White Pages and Yellow Pages is included with your Comcast Business VoiceEdge service . Page 59: Ip Phone Information Comcast at 800-472-4176 . • Comcast Business VoiceEdge uses the electrical power and Internet access in your office .

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Summary of Contents for Comcast Business VoiceEdge Page 1 • Press the icon. •

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1 Access your Business VoiceEdge Portal: <https://voiceedge.comcast.com> . 2 Navigate to the Downloads section . 3 Download the Comcast Softphone for Windows and follow the prompts . 4 Once installed, look for the icon in your computer programs and click on it . LOG IN.

COMCAST BUSINESS VOICEEDGE SOFTPHONE QUICK START GUIDE

COMCAST BUSINESS APP – BUSINESS VOICEEDGE FEATURES

4 Phone Screen

To use the Comcast Business App with Business VoiceEdge, tap on the Phone icon at the bottom. From the My Phone screen, you can access:

- Dialing Keypad
- Contacts Directory
- Be Anywhere
- Move/Transfer Call
- Voicemail
- Recent

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Calls First Time Sign-in – Setup

THE COMCAST BUSINESS APP

Get support resources for your Comcast Business Voice services. Learn about managing Business Voice, Business VoiceEdge, VoiceEdge Select, and Business Trunks.

Business Voice Phone Support | Comcast Business

The VoiceEdge Desktop App user sign-in credentials are the same as your Business VoiceEdge My Account portal or Comcast Business Mobile App account sign-in. As a new user, you should first activate your My Account portal credentials through the activation email. Sign in with your My Account credentials. Click Proceed to Sign In.

Explore the VoiceEdge Desktop App | Comcast Business

Stay in control of your Business VoiceEdge service anytime, anywhere with the Comcast Business App — an innovative all-in-one tool designed with your business in mind. Easily access a variety of advanced phone features on your iPhone or Android device. Plus: The app supports other Comcast Business services and account needs as well.

Comcast Business VoiceEdge® | Comcast Business

We've taken your Comcast Business VoiceEdge features and redesigned them in My

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Account. Please have your account owner call a representative at (877) 761-7401 to access Business VoiceEdge in My Account.

Comcast Business | Login

- Enter your passcode (provided from Comcast Business or your phone administrator) then press.
- Follow the audio prompts to create a new passcode and record your name.
- Press 1 to access the Voice Messaging main menu to retrieve messages and record greetings.

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Business VoiceEdge features like turn on / off call forwarding, set Do Not Disturb functionality, listen to voicemail and change or record greetings. INTERACTIVE SESSIONS WITH A TRAINER Visit business.comcast.com/getstarted/webinars to sign up for weekly live sessions with a Business VoiceEdge Trainer. VIDEO TUTORIALS

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Now that you have Comcast Business VoiceEdge™, you can focus on your business and not your business communications. You ' ll enjoy all the usual features you would expect of a phone service, plus advanced features that help ensure your business voice continuity and can enhance your business productivity. You could enjoy features like:

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FOCUS ON YOUR BUSINESS, NOT YOUR BUSINESS COMMUNICATIONS.

Business VoiceEdge features like turn on / off call forwarding, set Do Not Disturb functionality, listen to voicemail and change or record greetings. INTERACTIVE SESSIONS WITH A TRAINER Visit business.comcast.com/getstarted/webinars to sign up for weekly live sessions with a Business VoiceEdge Trainer. VIDEO TUTORIALS

COMCAST BUSINESS VOICEEDGE QUICK REFERENCE GUIDE FOR ...

The Softphone from Comcast is a feature rich telephone that integrates with the Comcast Business VoiceEdge™ service. The Softphone allows a user's computer to act as their work telephone, whether you're in the office or traveling. The Softphone extends the ability to use VoiceEdge anywhere at anytime. SYSTEM REQUIREMENTS AND DEVICES

THE COMCAST SOFTPHONE USER GUIDE

Contacts allows you to search your phone contacts, VoiceEdge directory and your personal directory which you can add contacts to on the VoiceEdge portal at business.comcast.com/bveportal. Use your finger to scroll or press the phone button to dial a contact. Swap the blue icon from left to right to see information or add to contacts.

THE COMCAST BUSINESS VOICEEDGE MOBILE APP

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THE COMCAST SOFTPHONE USER GUIDE FOR MICROSOFT WINDOWS ® 3

INTRODUCTION The Softphone from Comcast is a feature rich telephone that integrates with the Comcast Business VoiceEdge™ service The Softphone allows a user ' s computer to act as their work telephone, whether you ' re in the office or traveling

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